

askUS

If you have a question about anything, or you're not sure who to talk to, contact askUS

www.salford.ac.uk/askus Call 0161 295 0023 askus@salford.ac.uk Live chat available on our website





My academic study

An independent and confidential advocacy service

University of Salford Students' Union (USSU) Advice Centre

USSU website

advicecentre-ussu@salford.ac.uk

USSU Student Officer team and Course/School Reps

USSU website

Student-Representation@salford.ac.uk

Logging in to University Systems

Digital IT

Service Portal
Guide to Systems
0161 295 2444
Digital-ITServiceDesk@salford.ac.uk

My academic induction, course, module or accessing Blackboard

Your School 0161 295 5388

School of Arts & Media: am-admin@salford.ac.uk

Salford Business School: SBS-Hub@salford.ac.uk

School of Health & Society: HealthSociety-School-Reception@salford.ac.uk

> School of Science, Engineering and Environment: SEESchoolEnquiries@salford.ac.uk

Support for studying with a disability or learning challenge

Disability and Learner Support

askUS website Call 0161 295 0023 (option 1, option 2) My timetable

Timetabling and Exams

askUS website

0161 295 0023 (option 4, option 2)

timetable-enquiries@salford.ac.uk

Learning skills, academic resources or skills for studying

The Library

www.salford.ac.uk/library



My mental health, safety or wellbeing

Safety on campus

University Security

Website

Emergency line: 0161 295 3333

Other matters: 0161 295 4773

Talking to a professional

Talk to Wellbeing and Counselling during business hours

askUS website

Call 0161 295 0023 (option 1, option 1)

Talk to a trained counsellor at any time (24/7)

Student CareFirst Call 0800 970 1080 Accessing crisis support

askUS website

Mind urgent help



My future

My career path, developing employability skills and internships

Careers & Enterprise

askUS website

Call 0161 295 0023 (option 5)

Finding a job

Careers & Enterprise

askUS website

Call 0161 295 0023 (option 5)

Unitemps website

Global opportunities including being a global citizen without travelling

International Opportunities team

<u>Website</u>



Fees, money advice, loans

Support applying for Student Finance, information on scholarships and bursaries or budgeting support

Money Advice and Funds Service

askUS website

Call 0161 295 0023 (option 2, option 3)

Paying your fees, setting up a payment plan

Income and Treasury

askUS website

Call 0161 295 0023 (option 2, option 1)





My visa or accommodation

Immigration and visa

Home Office Compliance Team

askUS website

 $\underline{ HomeOfficeCompliance@salford.ac.uk}$

Call 0161 295 0023 (option 3, option 2)

Accommodation, including finding accommodation, issues with your landlord or housemates

askUS

askUS website

askus-accommodation@salford.ac.uk

Call 0161 295 0023 (option 1, option 3)

I have a question about...



My diversity or faith

Faith, including information for those of any belief system or no belief system

Faith Centre

askUS website

Diversity, including being care-experienced, estranged from your family, having caring responsibilities at home, LGBTQ+, being an asylum seeker

askUS

askUS website

Call 0161 295 0023 (option 1, option 3)

studentdiversity@salford.ac.uk



My social connections

Societies

Univeristy of Salford Students' Union

Website

SU social media: @salfordsu on Instagram, Twitter and Facebook

UoS Students social media accounts:

Facebook: UoSStudents

Instagram: @uos_students

Twitter: @uos_students

