How to stop your device from auto-connecting to WiFi-Guest (Sky Cloud)

WiFi-Guest (provided by Sky Cloud) wireless network on campus is for **guests and visitors ONLY**.

If your device is connecting to it instead of UoS-WiFi or eduroam on campus, follow these instructions to make sure it connects to UoS-WiFi or eduroam instead, to ensure you have access to internal resources you may need access to. You'll still be able to use WiFi-Guest when away from campus.

Apple iOS users who don't want to use WiFi-Guest:

If you've accidentally joined WiFi-Guest while on campus but don't want to use it, follow these steps to remove it:

1. Open the Settings app
2. Tap WiFi
3. Tap the blue circled 'I' next to 'WiFi-Guest'
4. Tap the red button labelled 'Forget Network'

Apple iOS Sky / The Cloud iOS customers:

If you are a Sky or The Cloud customer using an iPhone or iPad and you already have either the Sky WiFi app or the WiFi FastConnect Hotspot Locator app installed:

1. Open the Settings app
2. Tap WiFi
3. Tap the blue circled 'I' next to 'WiFi-Guest'
4. Swipe the 'Auto Join' button to 'Off'

Occasional iOS user of The Cloud off campus:

If you use Sky / The Cloud WiFi hotspots while off campus but don't have either the Sky WiFi app or the WiFi FastConnect Hotspot Locator app installed.

Note: once configured your device will no longer auto-connect to 'WiFi-Guest', so if you do want to connect you'll need to view the WiFi list in the Settings app and tap 'WiFi-Guest' in the list of available networks.

Windows Users

Follow these instructions to remove 'WiFi-Guest' entirely.
1. Click Start
2. Click Control Panel
3. In the search box, type 'wireless'
4. Click Manage wireless networks
5. Right-click on 'WiFi-Guest' network profile in the list
6. Click Remove network

Mac OS X users

Follow these instructions to remove 'WiFi-Guest' entirely.
1. Select the WiFi symbol along the top menu bar and click Open Network Preferences at the bottom of the drop down menu
2. Click WiFi in the menu on the left
3. Click Advanced at the bottom right of the pop-up window
4. Select 'WiFi-Guest' from the list of saved WiFi networks
5. Click the minus sign button then click OK.