

## The Tenancy Train the Trainer Workshop

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The Tenancy Train the Trainer package provides housing sector professionals such as tenancy officers, with the confidence to deliver pre-tenancy and tenancy courses to prospective or existing tenants.

You'll leave with the ability to empower tenants to keep their tenancies safe and sustainable - preventing homelessness, and saving local authorities millions of pounds.

This course is part of the Innovate and Inspire UK Suite of Safeguarding Courses, and will be delivered by a leading member of the training team, who is a specialist in housing issues and practice.

### Overview

#### Why Should You Attend Tenancy Train The Trainer?

In the 12 months up to September 2012, 198,470 households in England were threatened with repossession or eviction - 71% being made on behalf of landlords. This equates to one in every 115 households being at risk of homelessness or the equivalent of a city the size of Liverpool or Bristol being evicted.

Our Tenancy Train The Trainer Package provides professionals with the underpinning knowledge to be confident when delivering pre-tenancy and tenancy courses to their prospective tenants or existing tenants. It allows them to implement best practice and ensure their customers have the skills to sustain their tenancy.

This course ultimately has the potential to protect families from homelessness and trauma, and save local authorities millions of pounds in associated costs.

### Tutor Information

This course is part of the Innovate and Inspire Suite of Safeguarding Courses, and the day's training will be delivered by leading members of the Innovate and Inspire training team –

Jayne Moore who is a Mental Health Specialist Training Consultant and Marie Philpott who is the director of Innovate and Inspire UK.

Jayne Moore: Previously a Senior Mental Health Specialist, now a Health and Wellbeing Training Consultant has worked within the Health & Social Care profession for over 25 years, liaising with clients, local and regional partners and community members with the overall objective of delivering health improvement and encouraging positive lifestyle

choices alongside training and co-ordinating sessions using evidence-based Mental Health practice models and public health programmes as identified in local and national policies. Jayne has effectively managed the design and delivery of mental health programmes, the creation and evaluation of strategy documents and reports, whilst supporting the implementation of local policies with an aim to reduce social exclusion and discrimination.

Marie Philpott: is the director of Innovate and Inspire and works with a team of associates from Health, Social Care and Parenting to develop and deliver evidence based safeguarding training for professionals. Marie and her team work with individuals and organisations to up skill professionals to make safer and better lives for children, young people families and adults.

Marie's career progression and development has demonstrated leadership, a passion for safeguarding the most vulnerable and the skills, knowledge and expertise to motivate others through quality training, support, consultancy and research.

Marie has a proven track record of working in safeguarding settings both as a Service Manager, Trainer and Practitioner. Marie also has a wealth of experience of being a member of Local Authorities Safeguarding Board Sub Groups and has been a leading figure in the campaign to reduce the risk of babies dying from Sudden Infant Death Syndrome in the North West of England.

### **Delegates and Agenda**

This course is aimed at professionals who work with families, single adults and all housing providers. For example, social housing providers, local authorities, key workers, after care providers, homeless teams, social care workers, family support workers, outreach workers, housing staff and housing association staff, HMPYOI staff, agents of landlords, hostel staff, and charities and social enterprises that support adults, children and families.

09.30	Registration and Coffee
10.00	<b>Introduction To Suicide Prevention</b> <ul style="list-style-type: none"> <li>• Explore the statistics, trends and the aims of the training.</li> </ul>
10.30	<b>Underpinning Knowledge</b> <ul style="list-style-type: none"> <li>• Universal and Key Messages</li> <li>• Prevalence</li> <li>• Known Risk Factors</li> <li>• Known Protective Factors</li> </ul>

	<ul style="list-style-type: none"> <li>• Assessment and crisis management models</li> <li>• Person Centred Approach</li> <li>• Problem solving techniques</li> <li>• Crisis prevention planning methods</li> <li>• Effective case recording</li> </ul>
12.30	Lunch
13.15	<p><b>Putting Learning Into Practice</b></p> <ul style="list-style-type: none"> <li>• Re visit learning and outstanding questions</li> <li>• Practical demonstration of transferable skills utilising case studies and tools provided</li> <li>• Group discussion and self reflection opportunities via activities</li> <li>• Recording and referral processes</li> </ul>
15.45	<p><b>Conclusions and Actions</b></p> <ul style="list-style-type: none"> <li>• Discuss thoughts, feelings, future actions and practices.</li> <li>• Summary of the day</li> <li>• Links to guidance and future support for practitioners and vulnerable groups</li> </ul>
16.00	Q&A
16.15	Close

### Learning Outcomes

By the end of this course delegates will be able to:

- Deliver tenancy packages to tenants ensuring their awareness is raised to allow them to maintain and sustain their tenancy.
- Teach colleagues to deliver the package.
- Potentially save thousands of pounds for local authorities.
- Understand the statistics and latest research into the reasons for repossessions/evictions.
- Identify the high risk groups and have an awareness of the risk indicators in the UK.
- Know how to signpost tenants and empower them to keep their tenancy safe and sustainable.

If you are interested in learning more about this Tenancy Train the Trainer, or other courses available, please contact us on 0845 431 0433 or [cpd@salford.ac.uk](mailto:cpd@salford.ac.uk)