



University of
Salford
MANCHESTER

THE UNIVERSITY OF SALFORD STUDENT CHARTER



The Student Charter is an undertaking between you and the University of Salford. It outlines our mutual commitments and expectations and provides links to the most important information you will need as a Salford student. The Charter was developed in partnership with the Students' Union and is reviewed and approved annually. It applies to all undergraduate and postgraduate students, as well as to members of staff at the University.

OUR COMMUNITY/



University of
Salford
MANCHESTER

WE COMMIT TO:

- / Treat all individuals fairly and respectfully, fostering a supportive and inclusive environment for all.
- / Ensure the accessibility of our curriculum, facilities and services.
- / Provide welcoming, dynamic, interesting and technologically advanced physical and virtual teaching and learning environments.
- / Support your participation in the development and management of your academic programme, including the election of student representatives.
- / Listen and respond to suggestions and issues you might raise during your studies at the University of Salford.
- / Offer opportunities for you to give us your feedback and use it to inform our future planning.

YOU COMMIT TO:

- / Treat all members of the University community fairly and respectfully, including on social media and other online channels.
- / Be aware of and comply with the University's Student Code of Conduct.
- / Respect the physical environment of the University, including accommodation, and behave respectfully towards neighbours in the local community.
- / Support your student representatives and participate in systems which will lead to improvements in the quality of learning and teaching.
- / Ensure all fees and charges applied by the University are paid promptly.
- / Give your views on your educational and university experience honestly and constructively through surveys and other feedback opportunities.

THE UNIVERSITY OF SALFORD STUDENTS' UNION COMMITS TO:

- / Support you and your fellow students to ensure you all receive fair and respectful treatment and are aware of your rights and responsibilities.
- / Represent the interests of students at local and national level.
- / Champion your student voice through the election, development and training of student representatives.
- / Encourage active student communities both within and beyond the University.

WORKING TOGETHER /



University of
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MANCHESTER

WE COMMIT TO PROVIDE:

- / An inclusive and accessible education which prepares you for life, co-created in partnership with students and industry and focused on real-world experiences.
- / High standards of teaching, supervision, advice and support which will help you achieve your potential.
- / Opportunities for one to one contact with a personal tutor to help you review and plan your progress.
- / Effective and timely feedback on your assessed work, normally within 3 working weeks from the submission deadline.
- / Opportunities for you to participate in activities that will enhance your employability and personal development.
- / Timely and up to date information about your course.
- / Reasonable advance notice of your course timetable and teaching venues.
- / Upfront information on financial matters; including course costs, payment options and deadlines, and an estimate of necessary additional costs.
- / Advice on matters such as physical and emotional well-being, employability, learning support, and accommodation.

YOU COMMIT TO:

- / Attend and participate in induction, meetings with tutors and supervisors, timetabled classes, and all other scheduled activities.
- / Work in partnership with University staff and take responsibility for managing your own learning, in order to:
 - actively engage in your programme;
 - ensure you spend sufficient time in private study on a regular basis;
 - participate fully in group learning activities.
- / Submit assessed work by stated deadlines and attend assessments at a time determined by the University.
- / Use feedback to improve your learning and the quality of your future academic work.
- / Participate in University activities that will enhance your employability and personal development.
- / Take ownership of your well-being, seeking help when you think you may need it or when others suggest that you do so.
- / Maintain appropriate and regular communication with the University, giving us advance notice of any essential absences.

THE UNIVERSITY OF SALFORD STUDENTS' UNION COMMITS TO:

- / Provide a diverse range of activity groups and opportunities to enhance your personal and professional development.
- / Provide non-judgmental, independent and student-focused advice on academic and welfare issues.